



## QUALITY POLICY

### 1.- INTRODUCTION

Aernnova is specialized in the design, manufacture, and maintenance of advanced technology aerostructures, as well as the components, systems and equipment related to them, contributing with its Mission to connect people and to economic and social development.

The Board of Directors of Aernnova Aerospace Corporation has approved this Quality Policy.

### 2- SUBJECT

To define the Quality Management principles at Aernnova and the Management Commitment with the satisfaction of Interested Parties and with the Quality of Products, Processes, and Services. These principles are supplementary to those established in the Aviation Safety Policy, and do affect, and must be observed by all Aernnova Employees.

### 3- FUNDAMENTALS

#### a. Commitment:

AERNNOVA assumes Quality Management as a primary commitment acquired with Customers and other Stakeholders. This commitment includes the responsibility to assure and certify the Quality of our Processes and Products, the competence and qualification of the employees and the guarantee on the materials and processes acquired from external sources. Aernnova undertakes to provide the necessary resources for the implementation of this policy, to exercise control proportionated to the risk and to respond with openness and transparency to Customers and Authorities.

#### b. Quality organizational principle:

AERNNOVA organization will guarantee the independence of the Quality function in the preventive and control activities with respect to the processes and products monitored. Coercion or undue pressure on the quality function, as well as negligence in the assurance or in determination of product conformity constitutes a serious breach of the Code of Ethics that can compromise aviation safety and that will be sanctioned, which may lead to the cancellation of the delegation and the incapacitation for the performance of the function.

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**c. Personnel: Training, Communication, Just Culture and Transparency.**

A culture of Quality and respect for the Product will be fostered through training and quality promotion communications.

Employees will have the necessary resources for the execution of the work (drawings, processes, specifications, instructions, materials, equipment, and tools), and must know and respect the work instructions without alterations or changes not authorized by persons with authority to do so.

A Just Culture and of Transparency and Open Communication will be fostered by encouraging employees to consult any doubts, to participate in the resolution of problems and to notify any potential hazard to quality.

**d. Quality assurance system:**

The Quality Assurance of our products and services is based on the following aspects:

- Obsession with the Primacy of Customers in decision making.
- Prevention. Correction never leads to Quality. Use of the Integrated and Advanced Quality Planning System (APQP) and standardized indicators throughout the whole group.
- Mastery in Risk Management and in the statistical knowledge of processes (Six Sigma).
- There is only one acceptable standard for Excellence: doing things right at the first time (Zero Defects).
- Mastery of value streams (VSM) and elimination of waste (Lean).
- Exhaustive analytical monitoring of what we are not doing Right at First (Cost of Poor Quality) and of the costs for doing Right (Quality Cost) and Continuous Improvement.
- The communication and flow-down of quality requirements throughout the value chain.

**e. Objective:**

Aernnova's goal is to achieve Excellence in satisfaction of Customers and other Stakeholders, by delivering products and services with the highest standard of quality and safety worldwide. To this end, the principles described above shall apply to:

- the design of robust and reliable products
- the manufacture and on time delivery of safe and quality products
- the maintenance of Continued Airworthiness of products, own or third parties.

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Detailed quality targets will be defined periodically and measured by appropriate indicators (KPIs) and actions will be established to keep them within the target levels.

#### 4- CONTROL SYSTEM

Aernnova Managers are responsible (within their accountability) for ensuring the implementation and periodic review of this policy and the Quality Management System defined in manual MDG-00-001.

The Control System includes:

- Redundant mechanisms of realization, review, validation, verification and approval of designs, processes, prototypes, and products, both by Aernnova, and by Customers and Authorities.
- The procedures and indicators of the Quality Management System (QMS) and the Safety Management System (SMS) and, especially, the elements of the Advanced Quality Planning model (APQP): AMFEs, Process capability, RPNs, FAI and PPAP, Product and process Control Plans.
- The sharing of Lessons Learned and Best Practices of the AKRIMAS system (Aernnova Known Risk Management System).
- The surveillance and monitoring of the performance of products (both own and others) throughout their Life Cycle, as well as the applicable rules and regulations.
- The systematic analysis and correction of potential Human Factors contribution to the occurrence of failures and errors.
- The mechanisms of feed-back and notification of occurrences related to the safety and quality of the products.
- The qualification and certification of personnel.
- The certification of suppliers and their special processes and the control and evaluation of the products and processes purchased.
- The traceability, control, recording and archiving of evidence of compliance with the requirements in all operations.
- The surveillance and control of deviations and / or hazards to safety through the FRB (Failure Review Board)
- The audit and monitoring of adherence to procedures and the Quality System Certifications by Aernnova, Customers, Civil Aviation Authorities, Defense Authorities and independent Certification Entities.
- The Risk Management (MDG-00-400) and Aviation Safety Management (MDG-00-402) System and Activities.

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- The recognition of contributions to quality improvements and maintaining a Just Culture at all times.
- Periodic review by the Management of the effectiveness of the Quality System.

## **5- STAKEHOLDERS COMMUNICATION AND ENGAGEMENT**

The Quality Policy is targeted to all Stakeholders: Customers, Authorities, Shareholders, Employees, Suppliers, and Consumers and Society as a whole. It has been communicated and is understood within the scope of the organization and is available through the communication and information channels that the company makes available all its stakeholders. It is publicly available on the Aernnova website.

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